#### **Collection Hours**

**St George area** Includes Hurstville to Sutherland Shire 8am - 2pm Monday to Friday

Randwick area Includes Botany, Bondi, Coogee and Eastern Suburbs 8am - 2pm Monday to Friday

### **Customer Feedback**

We welcome your feedback and comments on our services.

Your comments help us to continue to provide a quality service that meets the needs of our customers.

To provide feedback to SEALS call 9113 1536.

### Contacts

For more information about the home collection service contact:

**St George area** Ph: 1300 788 944 Ph: 9113 1536



Randwick area Ph: 1300 788 944 Ph: 9113 1536

If you need to contact the Collection Service, phone the Translating and Interpreting Service (TIS) on **131 450**.

Give the interpreter the telephone number for your area from those listed above.



## SEALS

# SOUTH EASTERN AREA LABORATORY SERVICES



## PATHOLOGY HOME COLLECTION SERVICE



# What is the Home Collection Service?

SEALS Pathology home collection service enables you to provide specimens for testing without leaving your home.

Our experienced nurses will come to your home to collect blood, urine and faeces specimens, for pathology testing.

They will also take your specimens to the nearest SEALS laboratory so your results can be processed quickly.

### Benefits

The home collection service is ideal if you:

- need to provide specimens regularly
- have difficulty or are unable to attend a collection clinic
- appreciate seeing a familiar face
- have commitments that require you to be at home
- wish to have family or carers present.

### Bookings

To arrange a booking, ask your doctor/GP to fax a request form to SEALS Pathology on fax 9113 1363.

We will phone to confirm your booking the day before the visit.

You will need to stay at home on the day of collection, until the nurse has visited.

The nurse will come to your home between 8am - 2pm. We cannot give you an exact time. If you are required to fast for the test you will be visited earliest; usually before 11am.

# What is the Cost?



Most standard pathology tests are covered by Medicare, so you will need to provide the nurse with your Medicare Card. *medicare* 

Your doctor can tell you if your test is covered by Medicare.

### Results

The results of your pathology tests will be sent to your doctor.

