

## St George Hospital

**BRIEFING:** VARIANCE TO POLICY PD 208- SGH Renal Department internal variance

**Purpose:** To provide the information regarding the process for Renal Between the flags (BTF) calls during normal working hours.

### Summary of key issues and variances:

- During normal working hours, all BTF activations will be sent to all Renal RMO and registrar pagers as a bundle as listed below. (Group supplied by communications dept).

NEPHROLOGY BTF Group	949 644 633 643 645 843 397
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- The Renal team will respond using the following system/ roster:

**For the Dialysis Units** the resident attends the call as below:

Clinical review RMO within 30minutes/ Rapid Response RMO +/- Registrar within 15 minutes

- Mondays and Wednesdays page 397 - Brown/Mangos/Li
- Tuesdays and Thursdays page 643 – Pettit/Badve/Smyth/Sundaram
- Friday page 645- Kelly/Katz

**For ward patients:**

- The above system will apply except that an RMO may recognise that the call is for their patient and then notify the 'on-call' RMO that they will attend instead

**For The Renal Care Centre** (9 South Street)

- BTF extends to renal care center also, located on South Street between Mental health and the STG Private hospital.

- Patient reviewed here are to be triaged as follows:

- If extremely unwell or unstable call 000 and have an ambulance transfer the patient to St George ED.
- If the patient is stable and requires admission to hospital but unable to wait at home, a bed should be arranged with bed management and the patient awaits the bed in the Renal care centre.
- If the patient requires admission on a non-urgent basis a bed can be arranged and the patient await this at home if deemed well enough to do so.

- **The resident is required to complete the following –**

- Assess the patient
- Discusses the situation with the registrar/ consultant responsible for that consultant's patients as soon as the RMO has completed their review. This is true for both inpatients and dialysis patients.
- This process applies only to daytime BTF calls between 8am and 4.30pm. After hours the usual hospital BTF policy applies whereby a resident must attend and review the patient within 30 minutes for a clinical review and discuss their

management with the MOIC (Medical registrar in charge). Both resident and registrar must attend within 15 minutes if Rapid Response.

- Any change to the BTF calling criteria remains the responsibility of the admitting specialist or the primary care team consultant.
- This policy is to commence January 2021.

**Recommendation:**

- To be endorsed by the SGH Deteriorating Patient Program - Endorsed 30/04/2021

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